THE INFORMATION AND COMMUNICATIONS TECHNOLOGY AUTHORITY
KENYA DIGITAL ECONOMY ACCELERATION PROJECT
ICTA-PROGRAM IMPLEMENTATION UNIT

Name of Assignment: Development of an E-Learning Portal and Inclusive Content to Support Digital Skills Training for Citizens
RFB Reference No.: RFB No: KE-ICTA-418124-NC-RFB
Loan No./Credit No./Grant No.: IDA 7289-KE and 7290-KE
Country: Kenya
Date: 15th Dec,2025

Dear All,

RE: CLARIFICATION OF RFB DOCUMENT THROUGH CLARIFICATION 3

In accordance with the Instructions to Bidders *[Clarification of Bidding Document],* the Client is clarifying the following sections of the issued RFB Document

S/NO	RFP REFERENCE (SECTION NO., CLAUSE, PAGE NO.)	BIDDER'S CONCERNS/OBSERVATIONS/COMMENTS	ICTA RESPONSE
1.	**Annual Support Cost:**	Kindly clarify whether we are required to include the cost for annual support in our bid, and if so, for how many years this support period should cover.	Bidders are required to include the cost for annual support and maintenance in their financial proposals. The support should be quoted separately and cover a period of one (1) year after system go-live, with options for renewal subject to donor approval and availability of funds.
2.	**Development Of An E-Learning Portal and Inclusive Content to Support Digital Skills Training for Citizens**	Does the tender accept an existing proven modern cloud platform technology based highly secured LMS platform? Or do we have to develop a new LMS platform from scratch? Is there preference for any technology stack?	- The system needs to be a custom system that meets our requirements and subject to flexible upgrades.
3.	**Organizations, Implementation**	How many Organizations will be using the Platform.	- ICTA and the consortium partners will be utilizing the platform. The implementation of the LMS will

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		Does the Implementation of the LMS centralized in ICTA Nairobi Office? If not kindly give us the list of places we have to travel within Kenya.	be centralized in ICTA Nairobi Office.
4.	**Total Project Delivery Period**	What is the maximum Project Delivery Period allowed including customization, content development, configurations.	- The completion date of the project is October 2026
5.	**Purchasing Modal.**	Perpetual Licenses with Self Hosted Or On-Premise?	- The platform will be hosted on ICTA Cloud servers - Modules or features offered under an annual subscription model are acceptable, provided they are clearly itemized and justified in the financial proposal. - Bidders are required to include a separately itemized annual software maintenance and support cost in their proposals. - Any ongoing maintenance or subscription costs beyond the initial contract period will be subject to approval and availability of funds.
		Annual Subscription with On-premise Hosting Platform.	
		Does this tender accept any module or feature with annual subscription?	
		Minimum Annual Software Maintenance Contract Required as part of the RFP?	
6.	**Bid Security / Bid-Securing Declaration**	**The Bid Data Sheet (ITB 20.1) requires a Bid Security of KES 2,000,000. For international bidders, arranging a bank guarantee in Kenya Shillings or a freely convertible currency can be administratively challenging. We note that ITB 20.1 and the bidding forms also allow for a** Bid-Securing Declaration **as an alternative.** Could you please confirm whether a Bid-Securing Declaration, as per the form in Section IV, would be acceptable in lieu of a Bid Security for an international bidder?	We require a bid security of **KES.** 2Million (Two Million shillings) Or Equivalent in A Freely Convertible Currency.
7.	**Scope of Content Development**	**Clarification 1 states that content will be provided in Word, PDF, or PowerPoint format per the National Digital Skills curriculum, and the consultant is to convert this into SCORM and AI-compliant formats, including video and media assets.** Could you please provide more details on:	- Content source: All core instructional content will be provided by the client in Word, PDF, or PowerPoint format. - Conversion scope: The consultant will transform the content into SCORM-compliant e-learning modules using interactive instructional design methodologies. - AI compliance: AI-enabled features will be limited to standard learning support functionalities (e.g., adaptive learning paths, assessments, and analytics),

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			in line with donor policies.
			- Media assets: Multimedia elements will be developed as part of the learning modules, using a mix of existing and newly created assets where necessary, subject to scope and approvals.
8.		The estimated volume of content (number of modules, pages, or hours of training)?	- The training is expected to comprise multiple modular learning units, each converted into SCORM-compliant e-learning content. However, the final number of modules, pages, and total learning hours will be confirmed following content analysis and approval during the inception phase.
9.		Whether storyboarding, instructional design, voiceovers, animations, and interactivity are expected deliverables?	- Storyboarding and instructional design form part of the consultant's scope and will be undertaken to transform the provided content into engaging, learner-centred e-learning modules. Voiceovers, animations, and interactivity are expected deliverables to the extent necessary to support effective learning and in line with the approved instructional design, curriculum requirements, and donor guidelines. The level of complexity for these elements will be agreed upon during the design and approval phase.

This Clarification 3 forms part of the issued RFB document. All other terms and conditions of the issued RFB document remain unchanged.

Zilpher Owiti, OGW Chief
Ag. Chief Executive Officer,
ICT Authority