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ADDENDUM NO. 1

TENDER NO. ICTA/OT/09/2021-2022

2nd December, 2021

TENDER NAME: PROVISION OF MAINTENANCE AND SUPPORT SERVICES FOR GOVERNMENT UNIFIED COMMUNICATION

RESPONSE TO BIDDERS CONCERNS/CLARIFICATIONS

S.No	BIDDER'S CONCERNS/OBSERVATIONS/COMMENTS	ICTA RESPONSE
1	Kindly Share the list of GUC Inventory expected to support.	• 5 x Cisco UCS-C210M2-VCD2 • 3500 x Cisco Phones (9971, 9951, 8945, 8865, 7942, 6921, 7937) • 20 x Cisco C3945 Router (Voice Gateways) • 1 x Storage Area Network (SAN) appliance
2	Validity of Licenses	CUCM Licenses for the version in place is perpetual.
3	• Integration of Servers and VMs with NOC/NMS and Details of NOC/NMS Application. • As for the NOC- NMS, Kindly avail applications used for monitoring. • For NOC - NMS, Integration, Kindly confirm there are sufficient licenses to support integration.	The NOC runs several open-source NMS such as Nagvis and LibreNMS. The bidder is also allowed to provide their monitoring tool of it is not possible to integrate with the aforementioned.
4	OEM Back 2 Back support status for GUC Inventory	The infrastructure is no longer under OEM support.
5	What is the current version of call manager?	CUCM 8.6.2.23900-10

6	Kindly avail list of sites will be supported.	See List below
7	Kindly avail GUC inventory (serials and locations) to be supported. All UCS servers, Voice gateways and E1 line, FXO modules, endpoints-phones, video conference devices if any)	Serial Numbers shall not be provided at this stage. Locations are indicated in the list below
8	What is the quantity of installed CUCM licenses?	10,000 user licenses

The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.

CHIEF EXECUTIVE OFFICER

1. Ministry of interior
2. ICT Authority
3. Office of the Deputy President
4. National Treasury (Bima House)
5. National Treasury
6. Ministry of Lands
7. Ministry of Foreign Affairs
8. Ministry of Transport and Infrastructure
9. Ministry of Mining
10. Ministry of Labour and Social Services
11. Ministry of Energy and Petroleum
12. Ministry of Information and Communication Technology
13. Office of the Attorney General
14. Ministry of Water
15. Ministry of Health
16. Public Service Commission
17. Min of Industry, Trade & Cooperatives
18. Min of Agriculture, Fisheries and Livestock Development
19. Ministry of Sports, culture and Heritage
20. Ministry of Education
21. Ministry of Tourism & wildlife
22. Ministry of East African Community
23. Ministry of Public Service, Youth and Gender
24. Ministry of Labour
25. Ministry of Environment