



GOVERNMENT ICT STANDARDS

End User Computing Standard

ICTA-2.3.002: 2023

The ICT Authority is a State Corporation under the State Corporations Act 446

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REVISION OF ICT STANDARDS

In order to keep abreast of progress in industry, ICT Standards shall be regularly reviewed. Suggestions for improvements to published standards, addressed to the Chief Executive Officer, ICT Authority, are welcome.

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CONTENTS

FOREWORD.....	5
1.0 INTRODUCTION.....	6
2.0 SCOPE.....	7
3.0 NORMATIVE REFERENCES.....	7
5.0 DEFINITIONS.....	8
6.0 ABBREVIATIONS.....	9
7.0 SUB-DOMAINS.....	9
8.0 END USER COMPUTING DEVICES STANDARDS.....	9
8.1 End-user Requisition.....	9
8.2 Technical Specifications.....	10
8.3 Technical evaluation.....	10
8.4 Bring your own device (BYOD) Policy.....	11
8.5 Inventory.....	11
8.6 Maintenance.....	11
8.7 Decommissioning.....	12
8.8 Disposal.....	12
8.9 End user equipment data protection, data sharing and authentication.....	13
ANNEX 1: ICT MINIMUM HARDWARE SPECIFICATIONS.....	14
ANNEX 2: MANDATORY AND FIXED VERSIONS SOFTWARE SPECIFICATIONS.....	50
ANNEX 3: MANDATORY AND UPGRADABLE VERSIONS SOFTWARE SPECIFICATIONS.....	50
ANNEX 4: ACCESSIBILITY BY PERSONS WITH DISABILITY.....	52

FOREWORD

The ICT Authority has the mandate to set and enforce ICT standards and guidelines across all aspects of information and communication technology including Systems, Infrastructure, Processes, Human Resources and Technology for the public service. The overall purpose of this mandate is to ensure coherent and unified approach to acquisition, deployment, management and operation of ICTs across the public service in order to achieve secure, efficient, flexible, integrated and cost-effective deployment and use of ICTs.

To achieve this mandate, the Authority established a standards committee to identify the relevant standard domains and oversee the standards development process. The committee consulted and researched broadly among subject matter experts to ensure conformity to acceptable international and national industry best practices as well as relevance to the Kenyan public service. The committee eventually adopted the Kenya Bureau of Standards (KEBS) format and procedure for standards development. In an engagement founded on a memorandum of understanding KEBS, participated in the development of these Standards and gave invaluable advice and guidance.

For example, the End User Computing Devices Standard, which falls under the overall Government Enterprise Architecture (GEA), has therefore been prepared in accordance with KEBS standards development guidelines which are, in turn, based on the international best practices by standards development organizations including ISO.

The Authority's Directorate of Standards and Programmes has the oversight role and responsibility for management, enforcement and review of this standard. The Directorate shall carry out quarterly audits in all the Ministries, Counties, Departments, and Agencies (MCDA) to determine compliance to this Standard. The Authority shall issue a certificate for compliance to agencies upon inspection and assessment of the level of compliance to the standard. For non-compliant agencies, a report detailing the extent of the deviation and the prevailing circumstances shall be tabled before the Standards Review Board who shall advise and make recommendations to remedy the shortfall.

The ICT Authority management, conscious of the central and core role that standards play in public service integration, fostering shared services and increasing value in ICT investments, shall prioritize the adoption of this standard by all Government agencies. The Authority therefore encourages agencies to adhere to this standard in order to obtain value from their ICT investments.



Stanley Kamanguya, OGW
Chief Executive Officer
ICT Authority

1.0 INTRODUCTION

An end user device is a personal computer (desktop or laptop), consumer device (e.g., personal digital assistant (PDA), smart phone), or removable storage media (e.g., USB flash drive, memory card, external hard drive, writeable CD or DVD) that can collect, process or store information. Government employees are provided access to these technologies to support administrative functions and improve MCDA effectiveness. Government's aim is that as much as possible, the public sector workforce will be able to work from any location on any suitable government or non-government end user device.

However, the nature of laptops, mobile devices, and other end user devices makes it extremely challenging to manage them. Due to the pervasive nature of end user devices, government faces security challenges, substandard devices, challenges of, and disposal.

The rationale for end user devices standard is to:

- Ensure MCDA receive value for money
- Ensure compatibility and interoperability both with and across MCDA
- Easy maintenance
- Ensure cost effective use by sharing where possible.
- Assure consistency in equipment performance
- Maximize the equipment functionality
- Improve end-user performance and experience
- Guide procurement and disposal

The standard defines minimum government requirements for end user computing services. It provides technical guidance to MCDA when implementing end user computing internally and when they are procuring these services. It details the issues that need to be considered so each agency can identify the available options that best suit their business requirements, ensuring agencies can take full advantage of the benefits of end user computing services.

This standard shall be applied along with existing standards, policies and guidance that make up the government enterprise architecture including the Information Security standard.

MCDA must carefully consider their obligations to manage government data and information. Contract arrangements and business processes should address requirements for data security, privacy, access, storage, management, retention and disposal. ICT systems and services should support data exchange, portability and interoperability.

2.0 SCOPE

This ICTA Standard establishes guidelines for security, acquisition, support, and disposal of all end-user devices and services. End-user devices may include MCDA approved desktops, laptops, smartphones, tablets, digital cameras, scanners, external storage devices, barcode readers, automated fingerprint readers or any other IT equipment used by an end-user to perform their statutory functions and duties. This is a minimum standard; however, all end-user devices with specifications higher than those detailed in this standard may be procured after a comprehensive business justification.

ICT Authority shall develop and update the minimum specifications, of all categories of equipment on a regular basis, to ensure that prevailing state-of-the-art equipment is acquired for the purpose of enhancing value for money/cost-effectiveness, extended useful life, and matching the equipment with the required function. The ICT personnel shall enforce these standard specifications and give advice where specifications above the minimum are required.

3.0 APPLICATION

This standard will be applicable to the following:

- National Government of Kenya
- County Governments
- Constitutional Commissions
- State Corporations

4.0 NORMATIVE REFERENCES

The following standards contain provisions which, through reference in this text, constitute provisions of this standard. All standards are subject to revision and, since any reference to a standard is deemed to be a reference to the latest edition of that standard, parties to agreements based on this standard are encouraged to take steps to ensure the use of the most recent editions of the standards indicated below. Information on currently valid national and international standards can be obtained from the Kenya Bureau of Standards.

- ITIL V3
- NIST Special Publication 800-111
- Public Procurement and Disposal Act & Regulations
- Other procurement guidelines released by the Public Procurement Oversight Authority, from time to time.
- NEMA E-waste guidelines
- GoK Information security standard

5.0 DEFINITIONS

5.1.1 MCDA-Issued Devices

The concept of issuing a device to users for them to interact with an enterprise's data

5.1.2 Non-MCDA Issued Devices

The concept of allowing a user's mobile device including the BYOD to store and interact with an enterprise's data

5.1.3 Personal Communication Devices (PCDs)

For the purpose of this policy, PCDs are defined to include handheld wireless devices, cellular telephones, laptop wireless cards, and pagers.

5.1.4 Decommissioning

Withdraw an end-user device from service.

5.1.5 Data- in- transit protection

Data in Transit is defined into two categories, information that flows over the public or untrusted network such as the internet and data which flows in the confines of a private network such as a corporate or enterprise Local Area Network (LAN).

5.1.6 Data- at-rest protection

It is a term referring to inactive data that is stored physically in any digital form (e.g. databases, data warehouses, spreadsheets, archives, tapes, off-site backups, mobile devices, etc.)?

5.1.7 Full disk encryption (FDE)

Full disk encryption (FDE), also known as whole disk encryption, is the process of encrypting all the data on the hard drive used to boot a computer, including the computer's OS, and permitting access to the data only after a successful authentication to the FDE product.

5.1.8 Virtual disk encryption (FDE)

Virtual disk encryption is the process of encrypting a file called a container, which can hold many files and folders, and permitting access to the data within the container only after proper authentication is provided, at which point the container is typically mounted as a virtual disk.

5.1.9 File/folder encryption

File encryption is the process of encrypting individual files on a storage medium and permitting access to the encrypted data only after proper authentication is provided.

5.1.10 Single-factor authenticator

Single-factor authentication (SFA) is the traditional security process that requires a user name and password before granting access to the user.

5.1.11 Multi-factor authenticator

Multifactor authentication (MFA) is a security system that requires more than one form of authentication to verify the legitimacy of a transaction

6.0 ABBREVIATIONS

GWEA	Government Wide Enterprise Architecture
ICT	Information and Communication Technology
ICTA	Information and Communication Technology Authority
MCDAs	Ministries, counties, Departments and Agencies
CIA	Confidentiality, Integrity and Availability
BYOD	Bring Your Own Device

7.0 SUB-DOMAINS

The following are the sub-domains covered under end-user devices standard:

- End-user device security
- Equipment acquisition
- Equipment maintenance
- Equipment disposal

8.0 END USER COMPUTING DEVICES STANDARDS

This section provides requirements that offer guidance in the acquisition, maintenance, disposal and security of all ICT end user equipment and services for effective deployment and use of ICT in the public sector.

8.1 End-user Requisition

8.1.1 ICT departments shall be responsible for the preparation and issuance of all technical specifications for the equipment, as well as ensuring that the guidelines stipulated herein are adhered to.

8.1.2 ICT departments shall ensure that requests for procurement and acceptance of ICT equipment are validated by Heads of Department (user department).

8.1.3 Personal Communication Devices (PCDs) shall be issued only to personnel with duties that require them while away from their normal work locations.

8.1.4 Requisition of handheld wireless devices shall be restricted to personnel whose duties justify their use for operational efficiency.

8.2 Technical Specifications

8.2.1 MCDA shall ensure that equipment acquired has a useful life of not less than five years (Total lifecycle).

8.2.2 MCDA shall specify equipment functionality to guarantee that operational requirements intended to be performed by ICT equipment can be achieved effectively and efficiently with the equipment specified.

8.2.3 MCDA shall provide Security specifications to address the need to protect system data and equipment and the operational environment from loss or compromise.

8.2.4 MCDA shall provide Interoperability requirements to facilitate the exchange of information between potentially heterogeneous systems through conformance to open standards.

8.2.5 MCDA shall provide compatibility requirements of ICT equipment components to effectively and efficiently work together in an integrated system.

8.2.6 MCDA shall provide scalability requirements to ensure that acceptable ICT components enhance the ability of the equipment to support future growth and increased throughput.

8.2.7 MCDA shall provide availability requirements to maintain acceptable operational levels.

8.2.8 MCDA shall provide accessibility requirements that will facilitate the users and operators to access the equipment in a timely manner and perform its intended functions.

8.2.9 Where the service is outsourced, MCDA shall include support arrangement to ensure availability of vendor and/or internal support, including parts and labour (where applicable).

8.2.10 MCDA shall provide upgradability requirements to ensure ICT component installations that need updates are updated according to the latest official versions available.

8.2.11 MCDA shall purchase equipment with latest stable technology to guarantee that the devices are based on the latest technology in the market (where applicable).

8.3 Technical evaluation

8.3.1 ICT equipment that does not meet industry and safety standards shall be prohibited from being deployed. All donations shall be required to meet the minimum specifications.

8.3.2 Technical evaluation shall be undertaken to ensure that the equipment is fit for the intended purpose and that it meets the required specifications.

8.3.3 The head of ICT Unit shall participate as technical leads in the technical evaluation and inspection processes for all end-user computing devices.

8.3.4 All ICT equipment and assets (whether new, transferred and/or written off), shall be recorded by the ICT Unit for audit and other asset managerial purposes.

8.3.5 The Head of ICT Unit shall ensure that agreements on warranty, technical support and guarantees are provided and shall also oversee their administration. The minimum warranty for all ICT equipment shall be one year.

8.3.6 Before installation, the equipment must be tested to ensure they work as per the specifications and associated licensing for the equipment validated.

8.3.7 The equipment shall be deployed and used for the intended purpose. Only qualified personnel shall be allowed to install ICT equipment.

8.3.8 The installation of ICT equipment shall adhere to the OEM instructions. Only trained and qualified personnel will be allowed to operate the ICT equipment.

8.3.9 ICT equipment shall be operated within recommended environmental conditions such as temperature, humidity by the OEMs.

8.3.10 Access and maintenance of equipment shall only be carried out by authorized and accredited personnel.

8.3.11 All new end-user devices (e.g., PCs and Notebooks) shall be supplied with the software installations (where applicable).

8.4 Bring your own device (BYOD) Policy

8.4.1 The deployment and use of personal devices shall be approved by the ICT department in line with ICTA Information Security standard;

8.4.2 MCDA shall ensure that users of personal devices are authenticated, data/information protected/ encrypted to limit transfer of government data to unauthorized entities; and such Personal devices shall have updated antivirus and licensed software in line with ICTA Information Security standard.

8.5 Inventory

8.5.1 All equipment and assets whether new, donation, transferred and/or write-off shall be recorded and tagged appropriately by the ICT Unit for audit and other asset managerial purposes.

8.5.2 The inventory of ICT assets shall indicate product details (product number, serial number, part number, operating systems and application licenses.), tracking information, maintenance schedules and warranty information.

8.5.3 Officers exiting the MCDA shall be required to surrender all ICT equipment in their custody to the organization.

8.5.4 MCDA shall endeavour to automate the end user equipment inventory.

8.6 Maintenance

8.6.1 ICT equipment maintenance may be done in-house by ICT Units where a maintenance function is established.

8.6.2 Sub-contracting for maintenance shall be through appropriate justification and approval by the Accounting Officers in consultation with the ICT Unit. Due diligence shall be undertaken in engaging and retaining such contractors. Contractors shall also sign a non-disclosure agreement.

8.6.3 The ICT unit shall develop a schedule of maintenance, replacement and upgrading plans for end-user devices. The schedule shall specify the frequency levels and type of maintenance for each type of equipment. In case of mission-critical equipment, users shall be notified of the maintenance in advance.

8.6.4 MCDA shall develop, negotiate and enforce SLAs to guarantee maintenance of end user devices. Vendor's SLAs terms shall ensure value for money to the organization/MCDA.

8.6.5 MCDA shall ensure that end user devices are provided with clean power to protect against damage in the event of power fluctuations.

8.6.6 ICT Units shall undertake regular surveys to identify obsolete equipment for the purposes of disposal. Where such equipment contains data, that data shall be backed up and then erased from the device using suitable mechanisms (e.g., equipment sanitization) in line with Government Information security standards.

8.6.7 ICT Unit shall electronically track the physical locations and status of all equipment where possible.

8.6.8 ICT equipment maintenance shall consider routine/preventive/corrective upgrade, and repair maintenance as may be required.

8.6.9 The ICT unit shall periodically conduct assessment/audit of ICT equipment to ensure compliance with performance standards and requirements, and ensure equipment component parts are as indicated in the inventory.

8.6.10 MCDAs shall ensure that ICT equipment are insured.

8.7 Decommissioning

8.7.1 The ICT unit may decommission equipment that is no longer needed on its IT environment. Decommissioning of equipment shall be undertaken through committee. The decommissioning should be in line with the Procurement and Assets Disposal Act.

8.7.2 Equipment may be decommissioned if becomes redundant or there is a change in IS architecture/technologically obsolete or it has insufficient capacity to handle application and/or user requirements or Where upgradability options have been exhausted or Where equipment has become unsafe. The equipment can also be reassigned to lesser demanding tasks or appropriate environment if it meets the required safety standards

8.8 Disposal

8.8.1 MCDA may dispose equipment that it deems no longer useful, damaged beyond repair, cannot be upgraded, the repair cost is higher than the cost of buying a new one, the parts and/or consumables are not available and end of life and no longer supported by the OEM.

8.8.2 The ICT Unit may recommend disposal via donation, trashing, selling, and cannibalizing in such case proper records shall be kept to indicate where such components are used or stored.

8.9 End user equipment data protection, data sharing and authentication

8.9.1 End user equipment data protection shall be in line with the government Information Security standards.

ANNEX 1: ICT MINIMUM HARDWARE SPECIFICATIONS**THE SPECIFICATIONS ARE SUBJECT TO CHANGE AS TECHNOLOGY CHANGES****DESKTOP COMPUTER**

DESKTOP COMPUTER	
ITEM	MINIMUM REQUIREMENT
Processor & Core Logic	Intel Core i5 (3 MB L2 cache, 1066-MHz FSB) or HigherLGA 1156
System Memory	Standard 8 GB, Upgradeable to at least 32 GB
Storage Subsystem	At least 512GB 7200 rpm SATA HDD
Form Factor	Micro TowerAll-in-One
Display/Graphics	17" TFT Flat panel Color LCD, Same brand as CPU 1024x768(16:9), with EnergyStar rating
Optical Drives	DVD+/-RW
Keyboard and Pointing Device	1 x USB Enhanced keyboard 1 x USB Optical Wheel Mouse
Audio	Internal Speakers 2 x Audio ports
Communication interface	Intel ethernet 10/100/1000 Mbps
I/O interface ports	6 x High speed USB 2.0 (2 front/4 rear) 1Xrj45 jack for Ethernet 1 x External VGA-in Port Security chasis lock support
Operating System	Genuine Windows® 10 pre-installed (OEM media for OS and Drivers supplied by vendor or reputable Linux
Accessories	Physical security, power cables, VGA,
Software	Latest Version, MS Office 2019 licensed Latest reputable Version of anti-virus
Power supply	220 – 240 VAC
Warranty	One (1) Year
Original detailed and highlighted Brochures MUST be submitted	

LAPTOP COMPUTER

LAPTOP COMPUTER	
ITEM	MINIMUM REQUIREMENT
Processor & Core Logic	Intel Core i5 (10th generation, processor 3.4GHz, 4MB L3 Cache FSB) or higher
System Memory	Standard 8 GB, Upgradeable to at least 32 GB
Storage Subsystem	At least 512 SSD
Keyboard and Pointing Device	Enhanced keyboard Mouse
Audio	Stereo audio system Combo microphone in/audio out
Communication interface	10/100 /1000 Mbs 802.11 a/g/n (WPA2 Enterprise-compatible)
I/O interface ports	At least 3 USB 2.0 ports 1X RJ45 jack for Ethernet 1 x External VGA Port / HDMI port
Operating System	Genuine Windows® 11 Professional 64-bit
Software	Latest Version, MS Office 2019 licensed Latest reputable Version of anti-virus
Accessories	Executive leather carry case, security cable (optional accessory)
Power subsystem	Power management standard to support standby and Hibernation power saving modes Minimum 4 hours Battery life; 1 AC Power Connector
Warranty	One (1) Year
Original detailed and highlighted Brochures MUST be submitted	

MAC LAPTOP COMPUTER

MAC LAPTOP COMPUTER	
ITEM	MINIMUM REQUIREMENT
Processor & data bus	Intel Core i5 (2.20GHz, with 6MB shared L3 cache; DDR3 SDRAM -1066MHz
System Memory	Standard 8 GB, Upgradeable to 32 GB
Storage Subsystem	512 SSD
Power System	Power management standard to support standby and Hibernation power saving modes 4 hours Batter life(when unplugged); 1 AC Power Connector
Display/Graphics	13" TFT Colour LCD, LCD display at 1440 x 900 GDDR3 SDRAM 254MB
Keyboard and Pointing Device	84/85/88 Key, Built-in pointing device, 12 function keys, 4 cursor keys Embedded numeric pad
Audio	PCI 3D audio system, sound card, Built in Microphone 2 external speakers same brand as laptop
Communication interface	10/100/1000 Mbps Gigabit Ethernet, RJ 45 jack, 802.11 a/g/n (WPA2 Enterprise-compatible)
I/O interface ports	1 x audio –SPDIF Input
	1 X Audio – SPDIF output
	1 x 9 Pin Serial Port
	1 x 25 Pin Parallel Port
	4 x USB Port
	1 x External VGA Port
Operating System	Apple Mac OS X v10.6
Accessories	Carry Case, Mouse
Warranty	One (1) Year
Original detailed and highlighted Brochures MUST be submitted	

NOTEBOOK COMPUTERS

NOTEBOOK COMPUTERS	
ITEM	Minimum REQUIREMENTS
Processor and Duo core	At least Intel Core i5, 2.1 GHz L2 Cache or equivalent
System Memory	Standard 4GB SDRAM Upgradeable to 32 GB
Storage	256GB SSD
Power System	Power management standard to support standby and Hibernation power saving modes
	At least 4 hour Battery life (when unplugged)
Display Graphics	13.3"
Keyboard and pointing device	Enhanced keyboard
	Built-in pointing device
Audio	In-built audio and microphone system
Communication interface	10/100/1000 Mbps Ethernet, RJ45 jack, Built-in Wireless connectivity facility, Bluetooth Wireless Technology, Webcam
I/O Interface	4xUSB 2.0 ports
	1xExternal VGA or HDMI Port
	1 AC Power Connector
Operating System	MS Windows 11 Professional Installed,
Software	MS Office 2016 Professional installed & Licensed
	Include PDF reader & writer ,, Media Playing Software
	Latest and reputable Antivirus Solution with current updates
Accessories	Carry Case ,power adapters, mouse,security cable (optical accessory)
Warranty	1 Year Onsite Repair & Replace
Original detailed and highlighted Brochures MUST be submitted	

TABLET COMPUTER

TABLET COMPUTER	
ITEM	Minimum REQUIREMENTS
Processor and core Logic	Octa-core™2 Duo Processor L7500 (2.2GHz, 4MB, 800MHz)
System Memory	8GB upradable PC2-5300/677MHz
Storage	128GB SSD Expansion slot upto 320 GB
Power System	Power management standard to support standby and Hibernation power saving modes Battery life of up to 6. hours
Display Graphics	10.1"
Keyboard and pointing device	Standard keyboard with pointing device
Audio	In-built audio and microphone system
Communication interface	10/100/1000 Mbps , RJ45 jack(NIC), RJ-11 Port (Modem), Bluetooth and wireless Technology
I/O Interface	2xUSB ports 1 AC power
Operating System	MS Genuine Windows 10 Installed / android
Office	MS Office 2019 installed & Licensed
Antivirus	Latest and reputable Antivirus Solutions with most current updates.
Other requirements& Accessories	<ul style="list-style-type: none"> Carrying Case, power adapter and external optical mouse External (DVD-ROM/CD-ROM) - RW. Stylus pen
	Type -C converter
Warranty	1 Year OnSite Repair & Replace
Original detailed and highlighted Brochures MUST be submitted	

WALL MOUNTED LCD PROJECTOR

WALL MOUNTED LCD PROJECTOR	
ITEM	MINIMUM REQUIREMENT
Resolution	SVGA (800 x600) pixel
Display	Poly-Silicon TFTx3 with micro lens array
Brightness	3000 ANSI Lumens
Contrast Ratio	15,000:1
Video signals	NTSC, PAL, SECAM
Input Signal Format	Video: NTSC, SECAM, SVGA, RGB: VGA, SVGA, And XGA.
Output Terminal	1xRGB, 1x Audio, Pc control, Screen control, 1xS-video
Audio	2x2.5 Watt Stereo
Aspect Ratio	4:3
Zoom / Focus	Digital zoom
No. of Colours	16.7 million
Lens	Powered Zoom and Focus
Image Size	30 inches -350 inches
Connectivity	802.11b/g wireless
	100/1000 Base-TX
	USB
Interfaces	USB 2.0 Type A, USB 2.0 Type B, VGA in, HDMI in, Composite in, Cinch audio in, Wireless LAN
Lamp	210 watt, 6000hours
Accessories	Projector bag, Computer VGA cable 5m, computer HDMI cable 5m, product documentation set
Remote control	Wireless remote for projector with pointer, source selection power, resize, mouse functions, volume, preset
Power supply	220-240v, 50/60HZ
Warranty	At least 1Year
Original detailed and highlighted Brochures MUST be submitted	

PORTABLE LCD PROJECTOR

PORTABLE LCD PROJECTOR	
ITEM	MINIMUM REQUIREMENT
Display Technology	3LCD
Max number of colors	16.7 Million
Projector Brightness	At least 2500 ANSI Lumens
Resolution	At least 1024x768 Pixels
Supported Resolution	Upto SXGA
Contrast Ratio	2000:1
Projection Lamp	170W UHE-E-TORL
Zoom / Focus	Digital zoom
Throw ratio	1.45-1.96:1
Aspect ratio	4:3
Locking Type	Adjustable Tripod stand screen at least (2032mm*1524mm)
Rated power supply	120-240 AC, 50/ 60 Hz (Auto voltage)
Accessories	Premium carrying case, Installation CDs & manuals
Warranty	One (1) year
Original detailed and highlighted Brochures MUST be submitted	

LASERJET PRINTER

LASERJET PRINTER	
ITEM	MINIMUM REQUIREMENT
Print Quality	1200 x 1200 dpi
Print Speed and throughput	Up to 45ppm black
Print technology	Laser black
Memory	1gb or higher, expandable
Memory slots	2 x100 –pin DDR DIMM
Processor Speed	At least 540Mhz
First page out	Less than 8 sec
Languages	PCL 5e,PCL 6, Postscript 3 emulation
Media Capacity	100 multipurpose tray 500-sheet input trays 1 manual feeding tray including envelopes, labels, transparencies and special media Output tray up to 300 sheets
Media Sizes	Letter,legal,executive,A4and A3
Media types	Plain paper, envelopes, transparencies, copier, bond (60 to 200 g/m2)
Duplex printing	Automatic (standard)
Connectivity	IEEE-1284 compliant bi-directional parallel port and/or Universal Serial Bus (USB)
	RJ 45 Ethernet port
Hard disk	20Gb
Duty cycle	200,000 per month
Network	Yes (Standard) Compatibility
	Smart switch printer language sensing
	Linux compatible standard
	PCL XL emulation standard
Software	Drivers for All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Warranty	One year
Original detailed and highlighted Brochures MUST be submitted	

COLOR LASERJET PRINTER

COLOR LASERJET PRINTER	
ITEM	MINIMUM REQUIREMENT
Print speed, black (best quality mode)	40ppm
Print speed, black (normal quality mode)	40 ppm
First page out (black)	As fast as 7.5 sec
First page out (color)	As fast as 7.5 sec
Monthly duty cycle	Up to 100,000 pages
Print resolution, black	Up to 600 x 600 dpi
Print resolution, color	Up to 600 x 600 dpi
Ink cartridges	4 (1 each black, cyan, magenta, yellow); all pre-installed
Paper tray(s), minimum	3
Memory	1025MB
Duplex Printing	Automatic
Processor speed	At least 1.2 MHz
Print languages, standard	PCL 6, PCL 5c, postscript level 3 emulation, PDF Direct Print
Maximum Input capacity	1850 sheets
Connectivity	USB 2.0 (Hi-Speed), 2 x USB Host Interface, Gigabit Ethernet (10BaseT/100BaseTX/1000BaseT, IPv6, IPv4, IPSec, 802.3az support), optional Wi-Fi (IEEE 802.11b/g/n), 1 eKUIO slot for optional internal print server, Slot for optional SD Card
Compatible operating systems	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Software included	Print drivers, PCL6, PostScript Level 3 emulation
Warranty	One (1) Year
Original detailed and highlighted Brochures MUST be submitted	

PRODUCTION SCANNER

PRODUCTION SCANNER	
ITEM	MINIMUM REQUIREMENTS
Recommended Daily Volume	Unlimited
Throughput Speeds*	Up to 200 pages per minute/800 images per minute (Throughput speeds may vary depending on your choice of driver, application software, operating system and PC.) *(200 dpi landscape, letter-size document)
Scanning Technology	Dual Tricolor Plus CCD; Grayscale output bit depth is 256 levels (8-bit); Color capture bit depth is 40-bit (10 bits per red, green, blue and black channels); Color output bit depth is 24-bit
Optical resolution	600 dpi
Illumination	Dual Xenon lamps per side, mercury-free
Output resolution	Black and white: 200/240/300/400 dpi; Color/grayscale: 100/150/200/240/300 dpi
Maximum Document Size	305 mm x 863 mm (12 in. x 34 in.)
Minimum Document Size	64 mm x 64 mm (2.5 in. x 2.5 in.)
Paper Thickness and Weight	With standard feeder: 45 g/m ² (12 lb) bond to 200 g/m ² (110lb) index; With ultra-lightweight feeder: 25 g/m ² (7 lb) rice paper to 75 g/m ² (20 lb) bond
Feeder	500-sheet
Multi-feed Detection	Multi-feed detection with ultrasonic technology; three ultrasonic sensors that can work together or independently
Connectivity	IEEE-1394 (FireWire) interface, 6-pin connector; IEEE-1394 card and cable included
Interface Support	TWAIN and ISIS Drivers (included); KODAK Capture Software
Color Touch Screen Control	Operator control via color LCD touch screen
Ergonomic Height Adjustment	Integrated height adjustment span of 25 cm (10 in.) for seated or standing operation
Imaging Features	Perfect Page Scanning, iThresholding, autocrop, aggressive crop, deskew, image rotation, electronic color dropout, dual stream scanning, halftone removal, noise removal, zone processing, toggle patch, automatic color detection, automatic orientation
On-board Compression	CCITT Group IV, JPEG or uncompressed output
File Format Outputs	JPEG (for color and grayscale images); TIFF (for black and white images)
Image Address	Multi-level indexing/batching capabilities
Patch Readers	Four permanently mounted patch readers that can work together or independently
Imprinting	Front pre-scan or rear post-scan imprinting; optional hi-res imprinter available

Electrical Requirements	100-130 VAC, 50/60 Hz, 7 A; 200-240 VAC, 50/60 Hz, 3.5 A
Minimum PC Configuration	Intel Core i3 4.4 GHz processor with 4 GB RAM
Supported Operating Systems	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Original detailed and highlighted Brochures MUST be submitted	

DEPARTMENTAL SCANNER

DEPARTMENTAL SCANNER	
ITEM	MINIMUM REQUIREMENTS
Recommended Daily Volume	70,000 pages per day
Throughput Speeds*	Up to 45 pages per minute/290 images per minute
*(200 dpi, landscape, letter size, black and white/ grayscale/color)	
Scanning Modes	Color, Grayscale, Black and white
Output resolution	600dpi
Maximum Document Size	297 mm x 863 mm (11.7 in. x 34 in.)
Minimum Document Size	64 mm x 89 mm (2.5 in. x 3.5 in.)
Paper Thickness and Weight	20-209 g/m ² (9-110 lb.) paper
Feeder	Up to 500 sheets of 60 g/m ² (16 lb.) paper
Multi-feed Detection	With ultrasonic technology
Connectivity	USB 2.0
Scanning drivers	TWAIN, ISIS
Imaging Features	Perfect Page Scanning; Thresholding; adaptive threshold processing; deskew; autocrop; relative cropping; aggressive cropping; electronic color dropout; dual stream scanning; interactive color, brightness and contrast adjustment; automatic orientation, automatic color detection, background color smoothing
File Format Outputs	Single and multi-page TIFF, JPEG, RTF, PDF, searchable PDF
Accessories	KODAK Imaging Guide Wiper Accessory Optional A4 black imaging background accessory
Electrical Requirements	100-240 V (International); 50/60 Hz; universal power supply included

Electrical Requirements	100-240 V (International); 50/60 Hz; universal power supply included
Recommended PC Configuration	For documents up to 356 mm (14 in.) long at 400 dpi: Pentium 4, 3.2 GHz processor, 512 MB RAM; For documents up to 660 mm (26 in.) long at 400 dpi: Pentium 4, 3.2 GHz processor, 1 GB RAM; For longer documents/higher resolutions: Pentium 4, 3.2 GHz processor, 3 GB RAM
Supported Operating Systems	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Consumables Available	Feed module, separation module, feed rollers, roller cleaning pads, Staticide Wipes, image guides, pre-separation pad
Original detailed and highlighted Brochures MUST be submitted	

WORKGROUP SCANNER

WORKGROUP SCANNER	
ITEM	MINIMUM REQUIREMENTS
Recommended Daily Volume	Up to 4000 pages per day
Scanning Technology	Single CCD; i1220 Plus: Dual CCD; Grayscale output bit depth is 256 levels (8 bits); Color capture bit depth is 48 bits (16 x 3); Color output bit depth is 24 bits (8 x 3)
Throughput Speeds (portrait, letter size)	Bitonal/grayscale: Up to 45 pages per minute at 200 dpi Color: Up to 30 pages per minute at 200 dpi and 300 dpi (Throughput speeds may vary depending on your choice of driver, application software, operating system and PC.)
Optical resolution	600 dpi (1200 dpi A4 flatbed accessory)
Illumination	Dual fluorescent (cold cathode)
Output resolution	75, 100, 150, 200, 240, 300, 400, 600 and 1200 dpi
Max./Min. Document Size	215 mm x 863 mm (8.5 in. x 34 in.)/50 mm x 63.5 mm (2 in. x 2.5 in.)
Paper Thickness and Weight	34-413 g/m ² (9-110 lb.) paper; ID card thickness: up to 1.25 mm (0.05 in.)
Feeder	Up to 75 sheets of 75 g/m ² (20 lb.) paper Handles small documents, such as ID cards, embossed cards and insurance cards
Multi-feed Detection	With ultrasonic technology
Connectivity	USB 2.0 (cable included)
Bundled Software	TWAIN, ISIS
Imaging Features	Perfect Page Scanning; iThresholding; adaptive threshold processing; deskew; autocrop; relative cropping; aggressive cropping; electronic color dropout; dual stream scanning; interactive color, brightness and contrast adjustment; automatic orientation; automatic color detection; background color smoothing; image edge fill; image merge; content based blank page detection; streak filtering; image hole fill; sharpness filter
File Format Outputs	Single and multi-page TIFF, JPEG, RTF, BMP, PDF, searchable PDF

<p>Recommended PC Configuration</p>	<p>For documents up to 660 mm (26 in.) long at 400 dpi: Intel Core2, 2 GHz Duo Processor or equivalent, 2 GB RAM. For longer documents/ higher resolutions: Intel Core2, 2 GHz Duo Processor or equivalent, 4 GB RAM. Note: for optimal performance when using a PC running the Windows 7 operating system, at least 3 GB RAM is recommended.</p>
<p>Supported Operating Systems</p>	<p>All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request</p>
<p>Original detailed and highlighted Brochures MUST be submitted</p>	

SMALL OFFICE PHOTOCOPIER

SMALL OFFICE PHOTOCOPIER	
ITEM	MINIMUM REQUIREMENTS
Copying technology	Laser
Duplex copying	Two-sided copying Automatic
Input: Output support	1-1, 1-2, 2-1, 2-2
Copying Speed	20cpm
Copy Resolution	600 x 600 dpi
Minimum Memory / RAM Installed	
256 MB	
Communication Mode	Duplex
Interfaces	USB 2.0 Parallel Port IEEE 1284,(USB cable included);
Display/ Operation	Touch screen panel
Trays	3 paper trays including the bypass tray; Automatic Document Feeder
Media Type	Papers, envelops, transparencies
Document Feeder Capacity	50 sheets
Standard Tray	250 sheets
Optional Tray	250 sheets
Bypass Tray	100 sheets
Output Tray	250 sheets facedown
Auto Tray Switching	Capable
Media Sizes	Document glass and maximum paper size is legal (8.5 x 14 inches);
Monthly Duty Cycle	Maximum 20,000 pages per month.
Power	220-240 VAC 50/60 Hz
Power Saver Mode	50/60 watts
Warm up time	30 Seconds max
First copy out time	8 seconds or less
Toner type	Customer replaceable
Toner Control method	Automatic Toner Density monitoring
Finishing options	Multiposition stapling, fit to new paper size, booklet creation
Document scanner	ADF (full duplex)
Zoom range	25-400% in 1% increments
Other features	Secure print, Delay print, Watermark, Power save mode
Warranty	1 year
Original detailed and highlighted Brochures MUST be submitted	

MEDIUM OFFICE PHOTOCOPIER

MEDIUM OFFICE PHOTOCOPIER	
ITEM	MINIMUM REQUIREMENTS
Copying / Print technology	Laser
Duplex copying/printing	Two-sided copying Automatic
Input: Output support	1-1, 1-2, 2-1, 2-2.
Copying Speed	30 cpm
Multiple copying	Up to 999 copies
Copy Resolution	up to 1200 x 1200dpi
Memory	512MB expandable to 1024
Hard drive	40GB
Communication Mode	Duplex
Interfaces	USB 2.0 Parallel Port IEEE 1284,(USB cable included);
Trays	3 paper trays including the bypass tray
Media Feed	Include Duplex unit, Automatic media feeder;
Document Feeder Capacity	75 sheets
Output Tray	250 Sheets
Standard Tray	500 Sheets
Optional paper supply	500 Sheets
By pass Tray	100 Sheets
Auto Tray Switching	Capable
Media Sizes	Document glass and maximum paper size is legal (11 x 17 inches); Automatic media feed.
Media type	Paper, Envelopes, labels, cards
Monthly Duty cycle	300,000 ppm.
Display/ Operation	Touch screen panel
Power	220-240 VAC 50/60 Hz; consumption 1340 w (max)
Power Saver Mode	35 watts
Warm up time	20 Seconds max
First copy out time	5 seconds or less
Toner Control method	Automatic Toner Density monitoring
Toner	Customer Replaceable
Finishing options	Multi-position stapling, fit to new paper size, Hole punch, booklet creation
Document scanner	ADF (full duplex)
Output capacity	250 Sheet face down
Zoom range	25-400% in 1% step
Other features	Secure print, Delay print, Watermark
Warranty	1 year
Original detailed and highlighted Brochures MUST be submitted	

LARGE OFFICE PHOTOCOPIER

ITEM	REQUIREMENTS
Copying / Print technology	Laser
Duplex copying/printing	Two-sided copying Automatic (standard)
Copying Speed	45cpm
Copy Resolution	Up to 2400 x 600 dpi /4800 x 600 dpi interpolated output
Memory / RAM Installed (Min)	4GB
Hard drive Capacity	64 GB SSD or higher
Communication Mode	Duplex
Interfaces	USB 2.0 Parallel Port IEEE 1284,(USB cable included);
Trays	3 paper trays including the bypass tray.
Multiple Copying	9999 copies
Media Feed	Include Duplex Automatic media feed tray;
Input: output support	1-1, 1-2, 2-1, 2-2.
Document Feeder Capacity	100 sheets
Output Tray Capacity	500 Sheets
Standard Tray	550 sheets
Optional paper supply	550 Sheets
Bypass Tray	100 sheets
Auto Tray Switching	Capable
Media Sizes	Document glass and maximum paper size is legal (11x 17 inches); Automatic media feed
Media type	Paper, Envelopes, labels, cards
Display /Operations	Touch screen
Monthly Duty Cycle	200,000 pages per month.
Power	220-240 VAC 50/60 Hz
Power Saver Mode	50/60 watts
Warm up time	20 Seconds max
First copy out time	4 seconds or less
Toner Control method	Automatic Toner Density monitoring
Original	Maximum A3
Finishing options	Multi-position stapling, fit to new paper size, hole punch, booklet creation
Document scanner	ADF (full duplex)
Output capacity	250 Sheet face down
Zoom range	25-400% in 1% step
Other features	Secure print, Delay print, Watermark
Warranty	1 year
Original detailed and highlighted Brochures MUST be submitted	

DSLR DIGITAL CAMERA

ITEM	MINIMUM REQUIREMENTS
Resolution	14.1 Megapixels
sensor type	CMOS
Image Stabilization	Standard
Image Resolution	4320 x 3240
Minimum Shutter speed	60 sec
Minimum continuous shooting speed	3.5 frames per second
Video capture	1280 x 720; 640 x 480 ; 320 x 240
Maximum Frame Rate	30 fps
Digital Video Format	MOV, AVI, MPEG-4,MJPEG, H.264
Still image format	JPEG, RAW,RAW+JPEG
Lens type	Lens mountable
Minimum Lens	18-55mm
optical zoom	10X
Minimum Field of view	1.5
View Finder	LCD
Display resolution	920,000
Light Sensitivity	6400 ISO
Expandable Memory Type:	MS Duo / MS PRO Duo / SD / SDHC/SDXC/MMC
Exposure Modes	Programmable, automatic
Battery:	Li-ion rechargeable battery
Power Device	Battery charger external
Connector type	USB, Composite video/audio
Battery Life	300 shots
Face detection	Standard
Shooting modes	auto, portrait, landscape, night, close-up, snapshot, flash off, indoor , low light, movie
Self - Timer	2 Sec/10 Sec
Flash type	Auto
Flash Mode	Flash On/off, red eye reducer, auto
Sound	Built in Microphone and speakers
Accessories	Rechargeable Li-ion Battery, Battery Charger, Remote Control, USB Cable, Audio/Video Cable, case and strap
Focus Mode	Automatic, Manual
White balance	Custom, automatic, presets
Firmware	User upgradable
Software	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Warranty	1 year

COMPACT DIGITAL CAMERA

ITEM	MINIMUM REQUIREMENTS
Resolution	20.1 Megapixels
sensor type	CMOS
Pixel Density	24 MP/cm ²
Still image format	JPEG
Image Stabilization	lens shift type, intelligence IS
Image Resolution	4320 x 3240
Image Processor	DIGIC 7
Lens	Zoom optical 40x
Shutter speed	1-1/2000 sec
Video capture	1280 x 720; 640 x 480 ; 320 x 240
Maximum Frame Rate	30 fps
Digital Video Format	MOV, AVI, MPEG-4,MJPEG
Optical zoom	10 x
Minimum wide angle zoom	25mm
View Finder	LCD
Display Resolution	460,000
Light Sensitivity	3200 ISO
Built in Memory	40MB
Expandable Memory Type:	MS Duo / MS PRO Duo / SD / SDHC/SDXC/MMC
Exposure Modes	Programmable, automatic
Battery:	Li-ion rechargeable battery
Power Device	Battery charger external
Connector type	USB, Composite video/audio
Battery Life	300 shots
Operating system compatibility	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Face detection	Standard
Shooting modes	auto, portrait, night snapshot, indoor and low light,
Self – Timer	2 Sec/10 Sec
Flash type	Auto ,
Flash Mode	Flash On/off, red eye reducer, auto
Sound	Microphone and speakers built in
Accessories	Rechargeable Li-ion Battery, Battery Charger, Remote Control, USB Cable, Audio/Video Cable, case and strap, External SD card upto 64GB
Lens type	Lens shift type
White balance	Auto, Daylight shade, cloudy , tungsten, flourescent,custom

Warranty	1 year
Original detailed and highlighted Brochures MUST be submitted	



PROFESSIONAL DIGITAL CAMCORDER

ITEM	MINIMUM REQUIREMENTS
Image Sensor	HD CMOS Pro
Image Sensor size	1/2.84 in
Filter Diameter	40 mm
pixels	3.09 MP (2208 x 1398)
Digital Zoom	400 X
Optical Zoom	20 X
Focal Length	40 mm (35 mm equivalent)
Shutter Speed	1/30 (Auto slow shutter On); 1/60 (Auto slow shutter Off)
Image Stabilization	Dynamic IS and powered IS
Audio recording	16 bit ch(48khz) linear PCM
Video Capture Resolution	1280 x720
Recording Media	SD Card
White Balance	Auto, outdoor, indoor, daylight, sunny, shade, cloudy, manual
Exposure Settings	Auto Exposure, Manual Exposure
Internal Memory type	SD/SDHC memory card
Internal Memory	128 GB
Included components	AC Adapter, Battery, Battery Recharger, Cables - A/V (RCA Composite), Cables - Component Video, Cables - USB, Docking / Cradle Stand, Remote, software CD/DVD Rom, Carrying case,
Mandatory Requirements	Lens hood with barrier, Mic holder unit (w/ screw), Handle unit (HDU-1), Compact power adapter (CA-570), AC cord , Battery Pack
Other Accessories	High speed HDMI cable HTC-100, Stereo Video Cable STV-250N, Interface Cable IFC-300PCU/S / IFC-400PCU, Tele Converter TL-H58, Wide Attachment WA-H58, Carrying Case SC-1000, SC-2000, Wrist Strap WS-20, Shoulder Strap SS-600/650, PROTECT Filter 58 mm, ND4-L Filter 58 mm, Receiver GP-E2 Battery Video Light VL-10Li/VL-10LiII
Interface Connection	SD output, HD output , headphones, A/V Output, Component Video, HDMI, LANC Terminal, Microphone, Proprietary, S-Video, USB2.0 - Universal Serial Bus

Additional Features	Backlight Compensation, Built-in Light, Built-in Speaker, Fader Function, PictBridge Support, Touch Screen, Viewfinder Power
Focus Features	Auto Focus, Face Recognition Auto Focus, Manual Focus, Spot Focus
Power requirement	7.2 V(Battery)
Power Source	AC Adaptor, DC Input Battery (140min)
Focus	Auto/Manual
Iris	Auto/Manual
Warranty	1 Year Limited Warranty
Original detailed and highlighted Brochures MUST be submitted	

STANDARD USER DIGITAL CAMCORDER

ITEM	MINIMUM REQUIREMENTS
Image Sensor	CMOS
Image sensor size	1/8 in
Minimum Filter Diameter	40 mm
Total minimum pixels	10 MP
Minimum Digital Zoom	100 X
Optical Zoom	12 X
Min Focal Length	40 mm (35 mm equivalent)
Minimum Shutter Speed	1/30 (Auto slow shutter On); 1/60(Auto slow shutter Off)
Image Stabilization	Shift lense
Video Capture Resolution	1920 x 1080
Recording Media	Memory Stick Duo, Memory Stick PRO Duo, Sony Memory Stick Image Capture (SD/SDHC/SDXC), ,MiniDV cassette
White Balance	Auto,outdoor, indoor, daylight, sunny, shade, cloudy, manual
Exposure Settings	Auto Exposure, Manual Exposure
Internal Memory type	SD / SDH Memory
Internal Memory	128 GB
Included components	AC Adapter, Battery, Battery Recharger, Cables - A/V (RCA Composite), Cables - Component Video, Cables - USB, Docking / Cradle Stand, Remote, software CD/DVD Rom, Carrying case, spare batteries.
Mandatory Requirements	Lens hood with barrier, Mic holder unit (w/ screw), Handle unit (HDU-1), Compact power adapter (CA-570), AC cord , Battery Pack
Other Accessories	High speed HDMI cable HTC-100, Stereo Video Cable STV-250N, Interface Cable IFC-300PCU/S / IFC-400PCU, Tele Converter TL-H58, Wide Attachment WA-H58, Carrying Case SC-1000, SC-2000, Wrist Strap WS-20, Shoulder Strap SS-600/650, PROTECT Filter 58 mm, ND4-L Filter 58 mm, Receiver GP-E2 Battery Video Light VL-10Li/VL-10LiII

Focus Features	Auto Focus, Face Recognition Auto Focus, Manual Focus, Spot Focus
Power Source	AC Adaptor, DC Input Battery (140min)
Focus	Auto/Manual
Iris	Auto/Manual
Warranty	1 Year Limited Warranty
Original detailed and highlighted Brochures MUST be submitted	

DIGITAL WIRELESS PRESENTER DIGITAL WIRELESS PRESENTER

ITEM	MINIMUM SPECIFICATIONS
Wireless Support	2.4GHz RF
Interface	USB
Operating Range	50' (15 m)
Compatibility	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Power Requirements	(2) AAA Batteries
Low Battery LED	Yes
Color	Black
Package Weight	0.24 lb
Box Dimensions (LxWxH)	7.8 x 4.9 x 2.45"

OPEN GSM ROUTER

ITEM	MINIMUM SPECIFICATIONS
Interface	3 10/100Mbps LAN Ports, 1 10/100Mbps LAN/WAN Port, 1 Micro SIM Card Slot
Antenna Type	V3/APAC: 2 Internal 4G LTE Antennas V4/V2/V1: 2 Detachable 4G LTE Antennas
Wireless Standards	IEEE 802.11b/g/n 2.4GHz
Frequency	2.4GHz
Signal Rate	300Mbps at 2.4GHz
Wireless Security	64/128-bit WEP, WPA/WPA2, WPA-PSK/WPA2-PSK encryptions
Network Type	4G: FDD-LTE B1/B3/B7/B8/B20 (2100/1800/2600/900/800MHz) TDD-LTE B38/B39/B40/B41 (2600/1900/2300/2500MHz) 3G: DC-HSPA+/HSPA+/HSPA/UMTS B1/B8 (2100/900MHz)
Operating Modes	3G/4G Router, Wireless Router
Management	Access Control, Local Management, Remote Management reboot schedule
WAN Connection Type	Dynamic IP/Static IP/PPPoE/PPTP(Dual Access)/L2TP(Dual Access)
DHCP	Server, Client, DHCP Client List, Address Reservation
Port Forwarding	Virtual Server, Port Triggering, UPnP, DMZ
Dynamic DNS	DynDns, NO-IP
VPN	PPTP VPN, OpenVPN
Access Control	Parental Control, Local Management Control
Firewall Security	DoS, SPI Firewall, IP Address Filter/Domain Filter, IP and MAC Address Binding
Protocols	Supports IPv4 and IPv6
Guest Network	2.4GHz guest network x 1
Certification	CE, RoHS

Package Contents	300Mbps Wireless N 4G LTE Router, TL-MR6400 RJ45 Ethernet Cable Power Adapter Quick Installation Guide
Operating Systems	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Environment	Operating Temperature: 0~40 (32 ~107) Storage Temperature: -40~70(-40 ~158) Operating Humidity: 10%~90% non-condensing Storage Humidity: 5%~90% non-condensing

DIGITAL LCD DISPLAY PANEL

ITEM	MINIMUM SPECIFICATIONS	
Picture/display Aspect ratio	16:9	
Size	Between 47"	
Brightness	500 CD/M2	
	Total Input-Line: 4 ,Total Input-Terminal: 4	
Contrast ratio	1600: 1 Dynamic Contrast Ratio,	
Display screen	LCD WXGA Active Matrix TFT	
Screen enhancement	Anti Reflection Coated Screen	
Viewing angle	Horizontal: 178°, Vertical: 178° Degrees	
Audio power output	14W Total (7Wx2 Digital AMP)	
Inputs and Outputs Specifications	Analog Audio Input(s) -Pinjack (x2), Analog Audio Output(s)-Pinjack (x2), Composite Video Output(s) - BNC (x1) Loop Through Dual Option Slot-1.8 Slot, Ethernet Connection(s), RGB/COMPONENT IN: HD D-sub 15-pin female (x1) HD Component Video Input(s) HD Component Video Input(s), RGB/COMPONENT Out: HD D-sub 15-pin female (x1) HD Component Video Output(s) HDMI™ Connection(s) Available through Option Card BKM-FW15 PC Audio Input(s), RS232 Control-D-sub 9-pin (x1) S-Video Input(s) Video In (BNC) Mini DIN 4-pin (x1): when S-Video is used, Composite Video is inactive (x1): when Video is used, S-Video is inactive	
Video Specifications Format(s) Supported	NTSC / PAL / PAL- M / PAL- N / NTSC4.43/PAL60 Viewing Angle	
	Display Technology 8 ms Picture Mode Custom, Vivid, Standard, Conference, DICOM	
Display RESPONSE TIME	8MS	
Panel resolution	1920 x 1080 Display Resolution	
Sound	Virtual Surround sound	
	Stereo sound Output	
Remote Control	LAN / RS232 Available	

Digital Inputs Specifications	DVI-D, HDS DI (SMPTE 292M) , No (Available through Option Card BKM-FW16)	
Power Specifications	Internal Power Supply Power Consumption (in Operation) Approx 320W Power Requirements AC 100-240V, 50/60Hz	Yes
HDMI™ Technology	No (Available through Option Card BKM-FW15)	
Multiple Language Display	English, French, Spanish, Italian, German, Japanese, Dutch, Swedish, Russian, Chinese	
On-Screen Display	Yes	
Picture and Picture	Yes	
	VGA in SUB 15 HD	
Convenience Specifications	Cable Management System, Wall/Arm Mount	
Mount Design	Landscape, Portrait Auto sensing Logo illumination	
Remote Control	Multi-Function Remote	
Operating Conditions Specifications	Color Temperature Control -Cool, Neutral, Warm	
	Colors -1.06 Billion Colors	
	Operating Humidity -20% to 90%, non condensing	
	Operating Temperature -32° to 95°F (0° to 35°C)	
	Screen Treatment -Anti-Glare, Anti-Reflective	
PC Connection	PC : Computer display with support for resolutions up to 1920 x 1080 through HDMI and VGA	
SPEAKERS	Mounted speakers with sound audio processor, making theater-quality audio	
Warranty	3 years parts, 3 years labor, 1 year panel	
Original detailed and highlighted Brochures MUST be submitted		

MULTIPURPOSE PHOTOCOPIER (4 in one)

ITEM	MINIMUM REQUIREMENTS
Printing specifications	
Functions	
All-in-one functions	Print, copy, Scan and optional Fax
Multitasking capability	Yes
Print quality technology	
Print technology	Laserjet
Print speed, black (normal quality mode)	Up to 40 ppm
Print speed, color (normal quality mode)	Up to 40 ppm
First page out (black)	As fast as 4.2 sec
First page out (color)	As fast as 4.2 sec
Monthly duty cycle	200,000 pages
Print resolution, black	Up to 1200 x 1200 dpi
Print resolution, color	Up to 1200 x 1200 dpi
Memory	4 GB
Processor speed	Acceptable Originals: 5.5" x 8.5" – 11" x 17" DP-7140: Reverse Auto Document Processor/50-sheets Speed: Simplex: 50 ipm; Duplex: 16 ipm (BW/Colour) Weight: Simplex: 13 lb. Bond – 90 lb. Index (35 – 160gsm) Duplex: 16 lb. – 32 lb. Bond (50 – 120gsm)
Standard Paper size	
Standard Paper sources	Standard Paper Sources: Dual 500-sheet trays, 100-sheet MPT, Auto Selection/Switching
Standard paper size	Tray 1 – 5.5" x 8.5" – 11" x 17" Tray 2 – 5.5" x 8.5" – 11" x 17" MPT: 5.5" x 8.5" – 11" x 17"
Paper handling standard, output	500-sheet face down output bin
Envelope capacity	Up to 10 envelopes
Duplex printing	Automatic
Document finishing	Sheetfeed simplex or duplexed face down to standard output bin; Optional devices handle Stacking, Stapling and Booklet making
Media sizes, standard	Multipurpose tray 1: letter, letter-R, legal, executive, statement, 8.5 x 13 in, 11 x 17 in, 12 x 18 in, index cards (4 x 6, 5 x 8), envelopes (No. 9, 10, Monarch); Input tray 2: letter, letter-R, legal, executive, 8.5 x 13 in, 11 x 17 in; Input trays 3, 4, and 5: letter, letter-R, legal, executive, 8.5 x 13 in, 11 x 17 in, 12 x 18 in

Media sizes, custom	Multipurpose tray 1: 4 x 5.5 to 12.6 x 18 in; Tray 2: 5.8 x 8.3 to 11.7 x 17 in; Trays 3, 4, 5:: 5.8 x 8.3 to 12.6 x 18 in
Media types	Paper (bond, recycled, glossy, mid-weight, heavy, heavy glossy, extra heavy, extra heavy glossy, rough, tough), transparencies, labels, envelopes, cardstock, user-defined
Scanner specifications	
	<p>Scan Type: Colour and Black & White Scanner</p> <p>Scan Resolution: 600/400/300/200 dpi, 200 x 100 dpi, 200 x 400 dpi</p> <p>File Formats: TIFF, JPEG, XPS, OpenXPS, PDF/A-2.0 (MMR/JPG Compression/High Compression PDF);</p> <p>Option: Scan Extension Kit Text Searchable PDF; MS Office File Types</p> <p>Connectivity: 10 BASE-T/100 BASE-TX/1000 BASE-T (IPv4, IPv6, IPSec) TCP/IP, Hi-Speed USB supported protocols</p> <p>Scanning Functions: Scan-to-Folder (SMBv3), Scan-to-Email, Scan-to-FTPS over TLS, Scan-to-USB, PDF Digital Signatures, WSD</p> <p>Scan, Linux SANE Scan, TWAIN Scan, Specified Colour Removal, Border Erase, Preview</p> <p>Original Size: Up to 11" x 17" (Glass)</p> <p>Drivers: TWAIN/WIA/Linux SANE Driver/WSD Sca</p>
Fax specifications	
Faxing	Yes
Fax transmission speed (seconds per page)	13 sec per page
Fax resolution, black (dots per inch)	Up to 300 x 300 dpi (Recv can support 400x400)
Speed dials, maximum number	100 speed dials and 100 numbers per speed dial.
Auto redial	Yes
Fax delayed sending	No
Fax broadcast	100 Locations
Junk fax barrier	Up to Blocked 20 fax numbers
Polling	No
Remote retrieval	No
Fax forwarding	Yes
Warranty	1 year

Fax specifications	
Faxing	Yes
Fax transmission speed (seconds per page)	13 sec per page
Fax resolution, black (dots per inch)	Up to 300 x 300 dpi (Recv can support 400x400)
Speed dials, maximum number	100 speed dials and 100 numbers per speed dial.
Auto redial	Yes
Fax delayed sending	No
Fax broadcast	100 Locations
Junk fax barrier	Up to Blocked 20 fax numbers
Polling	No
Remote retrieval	No
Fax forwarding	Yes
Warranty	1 year
Connectivity	
	10 BASE-T/100 BASE-TX/1000 BASE-T (IPv4, IPv6, IPSec) TCP/IP, Hi-Speed USB supported protocols
Compatible operating systems	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request
Warranty	1 year
Original detailed and highlighted Brochures MUST be submitted	

EXTERNAL HARDDISK

ITEM	MINIMUM REQUIREMENTS
Capacity	500 GB
Hard Disk Spindle Speed	7200 rpm
Cache	2 MB
Hard disk Interface	FireWire 800, FireWire 400 and USB 2.0
Data Transfer Rate	480 MB/s
Seek time	14 ms
Compatible operating systems	Windows XP, Windows Vista, Windows 7/ windows 8.1 and Mac OS 9.x / 10.1 or higher
Power Source	USB bus and FireWire bus
Power Requirements	100 - 240 VAC
Warranty	1 year
Original detailed and highlighted Brochures MUST be submitted	

FLASH DISK

ITEM	MINIMUM REQUIREMENTS
Host Connection	USB-A 3.0 / 3.1/3.2 Gen 1
Storage Capacity	32 GB Flash-Based
Read Speed	Maximum: 130 MB/s
Write Speed	Maximum: 40 MB/s
MFi Certification	No
Original detailed and highlighted Brochures MUST be submitted	

INTERNAL SERVER HARDDISK

ITEM	MINIMUM REQUIREMENTS
Capacity	146 GB 10K rpm upgradable to 1.75TB
Maximum Raw Storage	584 GB 10K rpm
Classification	Serve V890 Suns Solaris
Host interface	160 MB SCSI LVD
Hard Disk Drives	160 MB SCSI 3.5 inch low profile
Supported Drives	73 GB 10K rpm; 146 GB 10K rpm
Original detailed and highlighted Brochures MUST be submitted	

STANDBY UPS

ITEM	MINIMUM REQUIREMENTS
Power provided	400 watts/ 650 VA
Input Voltage Swing	AC 196 - 280 V
Output voltage Range	AC 230 V
Localization	220 - 240V / 50Hz
Output Frequency	50 - 60HZ +/-3HZ auto-sensing
Design	automatic voltage regulaton
	Mains Isolation
	User replaceable batteries
	Static-Automatic bypass
	Run time (full load) 2,4 min
	Maintenance bypass incase of servicing
Battery Module	Minimum 16 minutes backup time on 50% rated output
	Minimum 5 minutes backup time on100% rated output
	Minimum 3 year lifetime
	Type (Sealed lead-acid preferred)
	Automatic periodic battery tests
	Short recharge time (Maximum 5 hours for 100% runtime)

	Protection against excessive/damaging discharge
Protection	Output Overload
	Input/Output short-circuit
Communication Interface	Serial port communications support
Warranty	1 Year OnSite Repair & Replace
Original detailed and highlighted Brochures MUST be submitted	

ONLINE/SMART UPS

ITEM	MINIMUM REQUIREMENTS
Product Description	750VA UPS
Power	750Va / 500W
Input Voltage range	165-275 Vac
Frequency	50 Hz
Charging Time	12 hours (90%)
Battery type (Ah)	Air-tight, maintenance-free, lead battery with anti-leak seal
Autonomy	1.5 min (full load) - 7 min (medium load)
Output voltage (Single Phrase)	230Vac + 10% - 15%50Hz 5% in-line
Power (kVA/KW)	850 Va/500 W
Output number	Back: 2 IEC sockets + 2 sockets No backup: 2 sockets
Switch time	10 ms
Dimensions (W x D x H)	126 mm x 325 mm x 220 mm
Weight	6 Kg
Control Software	UPSILON 2000
Communication Port	USB
Original detailed and highlighted Brochures MUST be submitted	

INDUSTRIAL/MODULAR UPS

ITEM	MINIMUM REQUIREMENTS
Rating	At least 6 KVA
Input Voltage Swing	Minimum. 220V to 270V
Output voltage	220V - 240V
Output Frequency	50 - 60HZ auto-sensing
Design	automatic voltage regulation
	Mains Isolation
	User replaceable batteries
	Static-Automatic bypass,SMART capabilities enabled
	Maintenance bypass in case of servicing
Battery Module	Minimum 60 minutes backup time on 50% rated output
	Minimum 30 minutes backup time on 100% rated output
	Minimum 5 year lifetime, on Battery
	Type (Sealed lead-acid preferred)
	Automatic periodic battery tests, Front panel mounted fuse
	Short recharge time (Maximum 5 hours for 100% runtime)
	Protection against excessive/damaging discharge
Protection	Output Overload
	Input/Output short-circuit
Form Factor	Rack Mountable
Communication Interface	Asynchronous serial COM port, 10BaseT Ethernet SNMP/HTTP port, Transport Cases, Slides and
Optional accessories	Alternate I/O Configurations, Dual Source Input, Battery Expansion, Battery less Operation, Battery charger/conditioner, power distribution unit, System interface Mounting Kits
Operational environment requirements	Room temperature/humidity (ie. Min. Air Conditioning)
Warranty	At Least 2 years service, replace and Repair
Original detailed and highlighted Brochures MUST be submitted	

APPLICATION SERVER (DEDICATED)

ITEM	MINIMUM REQUIREMENTS
Processor Speed	Intel processor 3.6 GHz duo Core (4 or 2 Processors)
Cache Memory	2MB second level ECC cache
Chipset	Intel E7520 Chipset
Memory(RAM)	Minimum:2GB
Expansion Slots	3 (64-bit/133MHz) PCI-X
Redundancy & Storage Controllers	Support RAID Level 5 (Disk Stripping with Parity) & Smart Array 6i Controller (integrated on system board)
Back Up Functionality	Tape Drive & Backup Software
	16X IDE DVD-RW
Internal Storage Capacity	MINIMUM 1TB
Display/Graphics	17" TFT Flat Panel LCD, same brand as CPU
Interfaces	1 Serial
	1 Pointing Device (Mouse)
	1 VGA Graphics Adapter
	1 Keyboard
	1 External SCSI
	Dual Port PCI-X 1000T Gigabit Server Adapter (embedded)
	3 USB (1 front, 2 back) & 1 Fire wire interface
Form Factor	Rack Mountable(2U),
Support software, and configuration utilities	Include Server managements manufacturers packs
Power Supply Unit	2 Redundant 500 W Power supply
	Input: 220 - 240 VAC
Warranty	2 Years
SERVER SOFTWARE	
Operating Systems Software	BSD
Original detailed and highlighted Brochures MUST be submitted	

STORAGE SERVER (CLUSTERED)

ITEM	MINIMUM REQUIREMENTS
Form factor	12U rack-mount (19")
CPU	Intel® Itanium® 2 Processor; 1.50 GHz/1.60 GHz
Interconnect	Point-to-point crossbar; max data transmission 25.6 gigabits per second
Memory	1TB
Internal Storage	10TB
PCI Slots	Max 18
Partitions	Max 10
External Dimensions	482 (W) x 820 (D) x 530 (H)
Weight	Max 150 kg
Supported Operating Systems	BSD
Original detailed and highlighted Brochures MUST be submitted	

TV CARDS

PARTICULARS	MINIMUM REQUIREMENTS
Video Input	Able to receive HDTV signals, allowing a system equipped with it to act as a tuner for a connected HDTV-ready device.
Device Type	ATSC HDTV receiver / analog TV / radio tuner / video input adapter
Enclosure Type	Plug-in module
Interface Type	Express Card
VIDEO	
Form Factor	Plug-in module
Interface Type	FM input, S-video input, Composite video input
Analog Video Format	NTSC, PAL-M, PAL-N
Analog Video Signal	S-Video, Composite video
Digital Video Format	MPEG-1, MPEG-2, MPEG-4
Audio Input Support	Standard
Features	Teletext, Sleep timer, Channels preview, Closed captioning, Electronic Program Guide
Audio Input Type	FM tuner - Integrated
Expansion / Connectivity Interfaces	1 x TV antenna - Input, 1 x Display / video - S-video input - 4 pin mini-DIN - External, 1 x Display / video - Composite video input - RCA - External, 1 x Radio - FM input
Software Included	All current Windows operating systems, MAC OS X Version 10.8 or higher, Unix, Linux as well as other operating systems on request, Peripheral / Interface Devices Sound card, DirectX 9.0c compatible graphics card System Requirements Details - RAM 256 MB - HD 200 MB

ANNEX 2: MANDATORY AND FIXED VERSIONS SOFTWARE SPECIFICATIONS

SOFTWARE TYPE	SOFTWARE ITEM	DETAILS
Operating System	<ul style="list-style-type: none"> Microsoft Windows 10 or higher Reputable open-source operating system MAC OS x or higher 	
Office Automation		Microsoft Office 2016 MS Word, MS Excel, MS PowerPoint, MS Access, MS Publisher
Internet Browser	Current Microsoft Internet Explorer Google Chrome Firefox Mozilla Opera Safari	Including all security Patches
Electronic Mail Microsoft		
	Outlook Zimbra Google suite	Version 2019
Network Connectivity	TCP / IP	Operating System
Operating System.	<ul style="list-style-type: none"> Microsoft Windows 11 or higher Reputable open-source operating system MAC OS x or higher 	

ANNEX 3: MANDATORY AND UPGRADABLE VERSIONS SOFTWARE SPECIFICATIONS

SOFTWARE TYPE	SOFTWARE ITEM	DETAILS
Multimedia	Windows Media Player	Latest stable version.
Virus Protection	Anti-virus software available in the market	Latest stable version.
PDF Document		
Reader	Adobe Reader	Latest stable version.
Flash Player	Adobe FlashPlayer	Latest stable version.

PERSONAL FIREWALL

Every workstation connected to the Internet via the gateway shall have a Personal Firewall active at all times, configured with parameters specific to the gateway			
DESCRIPTION	PC	LAPTOP / REMOTE PC	
Connect directly to GWI	Firewall disabled	Enabled with configuration using MS Windows tools	
Connect to GWI through an untrusted network (centrally managed)	Firewall enabled	Enable with configuration	
Virtual Machine	Sun JAVA Virtual Machine		

ANNEX 4: ACCESSIBILITY BY PERSONS WITH DISABILITY

a. Usage without vision

Where ICT provides visual modes of operation, some users need ICT to provide at least one mode of operation that does not require vision. NOTE: Audio and tactile user interfaces may contribute towards meeting this clause.

b. Usage with limited vision

Where ICT provides visual modes of operation, some users will need the ICT to provide features that enable users to make better use of their limited vision.

NOTE 1: Magnification, reduction of required field of vision and control of contrast, brightness and intensity can contribute towards meeting this clause.

NOTE 2: Where significant features of the user interface are dependent on depth perception, the provision of additional methods of distinguishing between the features may contribute towards meeting this clause.

NOTE 3: Users with limited vision may also benefit from non-visual access (see clause 1).

c. Usage without perception of color

Where ICT provides visual modes of operation, some users will need the ICT to provide a visual mode of operation that does not require user perception of color.

NOTE: Where significant features of the user interface are color-coded, the provision of additional methods of distinguishing between the features may contribute towards meeting this clause.

d. Usage without hearing

Where ICT provides auditory modes of operation, some users need ICT to provide at least one mode of operation that does not require hearing.

NOTE: Visual and tactile user interfaces may contribute towards meeting this clause.

e. Usage with limited hearing

Where ICT provides auditory modes of operation, some users will need the ICT to provide enhanced audio features.

NOTE 1: Enhancement of the audio clarity, reduction of background noise, increased range of volume and greater volume in the higher frequency range can contribute towards meeting this clause.

NOTE 2: Users with limited hearing may also benefit from non-hearing access (see clause 4).

f. Usage without vocal capability

Where ICT requires vocal input from users, some users will need the ICT to provide at least one mode of operation that does not require them to generate vocal output.

NOTE 1: This clause covers the alternatives to the use of orally-generated sounds, including speech, whistles, clicks, etc.

NOTE 2: Keyboard, pen or touch user interfaces may contribute towards meeting this clause.

g. Usage with limited manipulation or strength

Where ICT requires manual actions, some users will need the ICT to provide features that enable users to make use of the ICT through alternative actions not requiring manipulation or hand strength.

NOTE 1: Examples of operations that users may not be able to perform include those that require fine motor control, path dependent gestures, pinching, twisting of the wrist, tight grasping, or simultaneous manual actions.

NOTE 2: One-handed operation, sequential key entry and speech user interfaces may contribute towards meeting this clause.

NOTE 3: Some users have limited hand strength and may not be able to achieve the level of strength to perform an operation. Alternative user interface solutions that do not require hand strength may contribute towards meeting this clause.

h. Usage with limited reach

Where ICT products are free-standing or installed, the operational elements will need to be within reach of all users.

NOTE: Considering the needs of wheelchair users and the range of user statures in the placing of operational elements of the user interface may contribute towards meeting this clause.

i. Minimize photosensitive seizure triggers

Where ICT provides visual modes of operation, some users need ICT to provide at least one mode of operation that minimizes the potential for triggering photosensitive seizures.

NOTE: Limiting the area and number of flashes per second may contribute towards meeting this clause.

j. Usage with limited cognition

Some users will need the ICT to provide features that make it simpler and easier to use.

NOTE 1: This clause is intended to include the needs of persons with limited cognitive, language and learning abilities.

NOTE 2: Adjustable timings, error indication and suggestion, and a logical focus order are examples of design features that may contribute towards meeting this clause.

k. Privacy

Where ICT provides features that are provided for accessibility, some users will need their privacy to be maintained when using those ICT features that are provided for accessibility.

NOTE: Enabling the connection of personal headsets for private listening, not providing a spoken version of characters being masked and enabling user control of legal, financial and personal data are examples of design features.

Accessibility standard on Accessibility for ICT products and services for persons with disabilities (KS 2952-1:2022)

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