

ADDENDUM NO.1

TENDER NAME: ICTA/OT/14/2023-2024 PROVISION OF GOVERNMENT UNIFIED COMMUNICATION (GUC) SYSTEM SUPPORT AND MAINTENANCE

DATE: 24th April, 2024

S.No	Ref/Page	Technical Specification	Clarification	CLARIFICATION/RESPONSE
1.	Item No. 10 of scope of work	Item number 10 of scope of work requires CCNP Collaboration (or equivalent) guided training and certified training for 4 (Four) ICTA Staff. However, in the price schedule table, You require pricing for - Training on UCCX and vm-ware to 2 staff members.	Kindly clarify which training is required between the two and how many staff members (4 or 2).	The requirement is to provide Training on UCCX and vm-ware to 2 staff members. The training shall include classroom guided sessions by qualified trainers and provision of certification exam vouchers.

The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.

CEO, ICT Authority