

INVITATION TO TENDER

TENDER DESCRIPTION: Provision of Government Unified Communication (GUC) System Support and Maintenance.

Tender No: ICTA/OT/14/2023-2024

1. The ICT Authority invites sealed tenders for the **Provision of (Government Unified Communication) GUC System Support and Maintenance.**
2. Tendering will be conducted under National open competitive method using a standardized tender document. Tendering is open to all qualified and interested Tenderers.
3. Qualified and interested tenderers may obtain further information and inspect the Tender Documents during office. *0900 to 1500 hours*] at the address given below.
4. A complete set of tender documents may be purchased or obtained by interested tenders upon payment of a non-refundable fees of **1,000.00 in Kenya shillings** in cash or Banker's Cheque and payable to the address given below. Tender documents may be obtained electronically from the Website www.icta.go.ke/tenders. Tender documents obtained electronically will be free of charge.
5. Tender documents may be viewed and downloaded for free from the website www.icta.go.ke/tenders. Or Public Procurement Information Portal (PPIP) supplier portal (<http://www.tenders.go.ke>) Tenderers who download the tender document must forward their particulars immediately to procurement@ict.go.ke telephone and **Chief Executive Officer, P.O. Box 27150-00100 Nairobi** to facilitate any further clarification or addendum.
6. **All Tenders must be accompanied by a 'Tender Security' of Kenya Shillings (Two hundred thousand) 200,000.00 valid for a Period of 156 days from the date of tender opening from a registered bank by CBK or an insurance company approved by the Public Procurement Regulatory Authority (PPRA).**
7. The Tenderer shall chronologically serialize all pages of the tender documents submitted including any appendices.
8. Completed tenders must be delivered to the address below on or before **8th May, 2024.** **Electronic Tenders Will Not Be** permitted.
9. Tenders will be opened immediately after the deadline date and time specified above or any deadline date and time specified later. Tenders will be publicly opened in the presence of the Tenderers' designated representatives who choose to attend at the address below.
10. Late tenders will be rejected.
11. The addresses referred to above are:

A. Address for obtaining further information and for purchasing tender documents

Deputy Director, Supply Chain Management

Information & Communications Technology Authority

Procurement Office, Telposta Towers, 12th Floor, Along Kenyatta Avenue, Nairobi.

27150 - 00100 Postal Address

Email: procurement@ict.go.ke

B. Address for Submission of Tenders.

Chief Executive Officer,

Information & Communications Technology Authority

Telposta Towers, 12th Floor,

Along Kenyatta Avenue,

P.O. Box 27150 - 00100,

Nairobi.

C. Address for Opening of Tenders.

Information & Communications Technology Authority

Customer Care Desk, Telposta Towers, 12th Floor,

Along Kenyatta Avenue, Nairobi

Name: Stanley Kamanguya, OGW

Designation: Chief Executive Officer